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# HANDBOOK FOR STEM-CPD AMBASSADORS



http://ectn.eu/work-groups/stem-cpd/

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# 1. Introduction

This handbook is meant for all of those who have an ambition to promote continuous professional development (CPD) in teaching and learning in higher education. It gives practical advice on how to implement CPD in a local higher education context. This handbook is developed for CPD-Ambassadors in STEM disciplines to support them in implementing CPD activities bottom up.

The handbook has three parts. In the first part we introduce the framework for sustainable continuous professional development in teaching and learning that was developed in the STEM-CPD@EUni project. The second part is devoted to CPD User cases, how to develop User cases and how to collaborate in this on Starfish. In the third part we provide guidelines for sustainable development of User cases.

The handbook contains a selection of materials that are used in the STEM-CPD Summer schools. It includes guidelines for sustainable development of CPD User cases, CPD scenarios, and CPD online modules and a selection of manuals on how to do it in practice.

# 2. STEM-CPD framework

The CPD Ambassadors strongly emphasize the significance of adopting a student-centered teaching and learning approach. The handbook for STEM CPD Ambassadors is rooted in established pedagogical frameworks such as constructive alignment (Biggs, 2011), the TPACK framework (Mishra, 2006), and the Community of Inquiry model (Garrison, 2000).

In this introduction, you will find descriptions of who a CPD Ambassador is, what a CPD User case is, and what the purpose of a CPD Summer school is. Recommendations and tips are provided on how the attributes of the User case can be utilized by CPD Ambassadors in a sustainable way.

# 2.1 CPD-Ambassador

CPD Ambassadors are lecturers, higher education managers, or others involved in higher education who support the professional development of academic teaching staff. They promote awareness of university teaching competence in STEM or other disciplines, and they explore the CPD needs of fellow lecturers or other teaching staff in a study program. Additionally, they organize professional development activities connected to the local context needs and advocate for CPD as a requirement for sustainable quality of teaching and learning at their institution, while emphasizing its importance in higher education in general. STEM CPD Ambassadors collaborate with each other and share their experiences across programs, institutions, and countries within a community of STEM-CPD Ambassadors created at the STEM-CPD Summer School. The guidelines and recommendations for CPD Ambassadors are published in the Roadmap for STEM Continuous Professional Development at European Universities, Recommendations, and Guidelines (Grecea et al., 2021).

# 2.2 STEM-CPD Summer School

The STEM-CPD Summer Schools are organized to educate CPD Ambassadors. Lecturers or others involved in higher STEM education can apply for this Summer school and become CPD Ambassadors. The STEM-CPD Summer Schools program is based on active learning, and the schools are designed according to the principles of constructive alignment (Biggs, 2011) and the TPACK approach (Mishra, 2006).

During the Summer School, participants develop their own CPD User case to implement it in their educational practice, and they share their CPD User Case on the Starfish platform. Upon successful completion of the STEM-CPD Summer School, participants receive the CPD Ambassador Certificate. CPD Ambassadors remain connected within the network of CPD Ambassadors.

### 2.3 User Cases

A CPD User case is a description of a CPD approach and solution for a local teaching and learning challenge. A User case encompasses the following attributes (Figure 1): Challenge and topic, Context and goals, CPD activities, Learning environment, Time to complete, Impact (Evaluation), and CPD scenario.

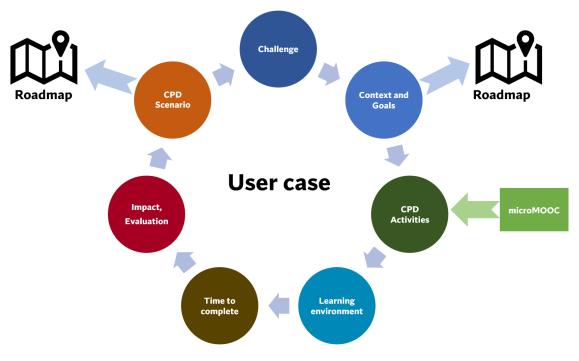


Figure 1: Attributes of the User case

**Challenge**. The key attribute of the User case is the Challenge. The challenge provides the background for why an intervention and actions are needed, and why organizing CPD activities is necessary. The Challenge defines the educational situation and identifies common difficulties or problems faced by teachers/local teaching staff. It also outlines how the challenge impacts students and the learning process. Additionally, other stakeholders may also experience problems as a result of this challenging educational situation.

**Context and Goals**. The attribute Context and Goals frames the challenge within specific situations in the local education context. It defines the specific teaching competences that need to be developed or improved by the local staff, as well as the teaching attitudes that require attention. In other words, this attribute identifies the needs of the participants in the User case.

Based on a survey conducted among lecturers and educational managers in Europe (Brouwer et al., 2022), a list of 30 relevant teaching competences and 17 teaching attitudes has been defined. The relevance of each teaching competence on the list and the urgency to develop it through CPD were

determined based on the evaluation of its overall importance for the quality of higher STEM education, as well as the extent to which it is already applied in one's own teaching practice (for lecturers) or in the teaching practice of one's own teaching staff (for education managers). The same process was followed to determine the relevance of the 17 teaching attitudes on the list.

The attribute Context and Goals is strongly connected to the STEM-CPD Roadmap (Grecea et al., 2021; Brouwer et al., 2022) (Figure 1). The lists of competencies and attitudes, along with the priorities identified in the Roadmap survey, provide inspiration and guidelines for CPD Ambassadors to develop sustainable User cases that can be utilized by others.

**CPD activities**. The attribute CPD activities outlines the activities that will be organized by the CPD Ambassador to achieve the goals of the User case. In the Roadmap survey (Brouwer et al., 2022), 19 different types of CPD activities were evaluated. The survey results provide an indication of the relevance of each specific CPD activity. The relevance and urgency are determined by evaluating the overall effectiveness of the CPD activity for the quality of higher STEM education and the frequency with which lecturers and educational managers who participated in the survey have experienced that CPD activity.

With this prioritized list, the Roadmap provides inspiration and guidelines to CPD Ambassadors on the types of CPD activities that could be organized. Sharing experiences about different CPD activities used in the User cases supports the sustainability of those User cases.

Among the 19 different types of CPD activities, there is an online course (or a MOOC, Massive Open Online Course) that lecturers can utilize to independently or collaboratively learn about a specific teaching and learning competence or teaching attitude. A short online course or a microMOOC can be integrated into the CPD activities of the User case using a Flipped classroom approach. This means that participants in the User case can engage with the course at their own pace, either before or after other CPD activities.

The goal of the short online course or a microMOOC, which typically lasts no more than a few hours, is to support the learning of a single pedagogical concept that is relevant to a specific teaching competence. Additionally, it can shed light on a particular teaching attitude crucial for achieving the goals of the User case and overcoming the challenge. The course design of the short online course emphasizes active learning among participants and is based on evidence-based practices.

The basic structure of the short online course for one specific concept includes:

- A short introduction/explanation of the pedagogical concept, which can be presented as a text of approximately 1-2 pages or a video lasting about 3-5 minutes (or both).
- Three short active learning modules:
  - Module 1: Reading (a part of) a relevant article from the literature about the specific pedagogical concept.
  - Module 2: Engaging in a short development assignment that involves applying the treated pedagogical concept in one's own teaching practice and evaluating the quality of the development/application.
  - $\circ~$  Module 3: Reflecting on one's own learning process in the short online course.

In the STEM-CPD@EUni project, numerous microMOOCs (short and focused Massive Open Online Courses) have been developed. These microMOOCs are accessible to everyone and freely available on the OpenEdX platform at https://ectnmoocs.eu. They are utilized in various User cases. Furthermore, they can be reused in new User cases or independently for other purposes.

The course design of the microMOOCs developed in the STEM-CPD@EUni project emphasizes active learning. The number of modules and activities in these microMOOCs may differ from the basic structure of a short online course that focuses on a single concept. This variation depends on the specific objectives of each microMOOC.

On the OpenEdX platform, there is a course available that provides guidance on creating microMOOCs. It offers instructions on utilizing different features and tools in a MOOC and serves as a source of inspiration. CPD Ambassadors can use a "ready-to-go" template for the basic structure with three modules that concentrate on a single concept. This template can be imported into a new online course they develop on OpenEdX.

**Learning environment**. This attribute describes the specific environment in which the CPD activities take place. Different environments can be utilized, and they can be combined within a single User case. The professional development of lecturers in User cases is typically, but not mandatory, focused on teaching practice. In such cases, the CPD activities are connected to the participants' teaching practice or, in other words, to their "workplace" context. The participants of a User case can meet either in person or online. Additionally, participants have the option to learn at their own pace and independently online through an asynchronous approach. For this purpose, a short online course or a microMOOC can be employed.

**Time to complete**. The time to complete a User case can range from a few hours to several months or even longer.

**Impact, evaluation**. The authors of the User case share the expected impact of their User cases and reflect on their intentions and expectations regarding the User case. They also share their experiences afterward, which supports the sustainable re-use of the User cases and the development of new User cases in a sustainable manner.

**CPD Scenario**. The last attribute of the User case is its CPD scenario. The CPD scenario is determined by teaching and learning competences, teaching attitudes developed in the User case, the learning environment of the User case and the time to complete it. CPD scenarios are classified using pedagogical scales for teaching and learning competences, teaching attitudes, and CPD activities defined in the Roadmap publication (Brouwer et al., 2022). See examples in Chapter 4. Each User case can have only one CPD scenario, while one CPD scenario can describe multiple User cases. The CPD scenario is automatically created on Starfish if the authors select the Roadmap teaching and learning competences and attitudes developed in the User case, as well as the CPD activities used in the User case.

# 3. User cases on Starfish

In this section we describe how the users, lecturers or other people who are involved in Higher Education can collaborate on developing CPD User cases and share them on Starfish (Figure 2). Starfish is a social knowledge sharing platform based on the TPACK model. Due to tagging, searching in Starfish leads to a structured information about technological, pedagogical, and content knowledge on the query connecting it to one or more available designs associated to the query (User case) and to the persons (Person) who has developed and applied one CPD design in practice.

All User cases developed in the STEM-CPD@EUni project can be found on Starfish open and free for all who are interested at: <u>https://starfish-education.eu</u>.

Starfish	E Browse			Contribute L Account
	e.g. #TPACK		Everything	✓ Search
	Pedagogy	Technology	Content	Context/Topic
Examples: Reflection	InstructionsLaboratory JournalistMethod	Examples: MathematicsTestTool PersonalResponseSystems Tentamenlade	Examples: BKO NaturalSciences ProfessionalDevelopmentLecturers	Examples: Erasmusproject GrassrootsProject Pedagogicalissues
	Special/CPD			
Examples.	P1-1 P1-3d P2-3	Technological Productivela Know (TPK) (PK) Pedagogical (PK) Pedagogical (PK) Pedagogical (PK) Pedagogical (PK) Pedagogical (PK) (PK) Pedagogical (PK) (PK) (PK) (PK) (PK) (PK) (PK) (PK)	plogical al Content dege • ACK/ Content Knowledge Content	

Figure 2: Starfish search homepage https://starfish-education.eu

To find the collection of User cases click *Browse*, select Everything and then choose *User Cases* (Figure 3) or go to: <u>https://starfish-education.eu/browse?ftype=usercase</u>

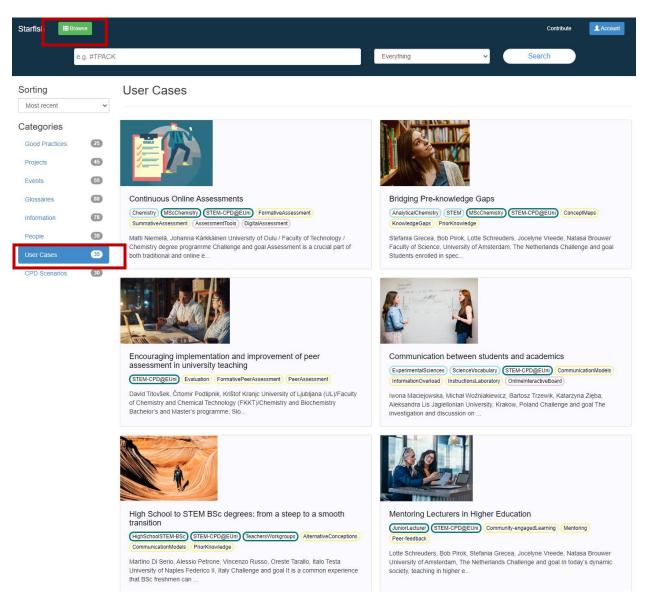
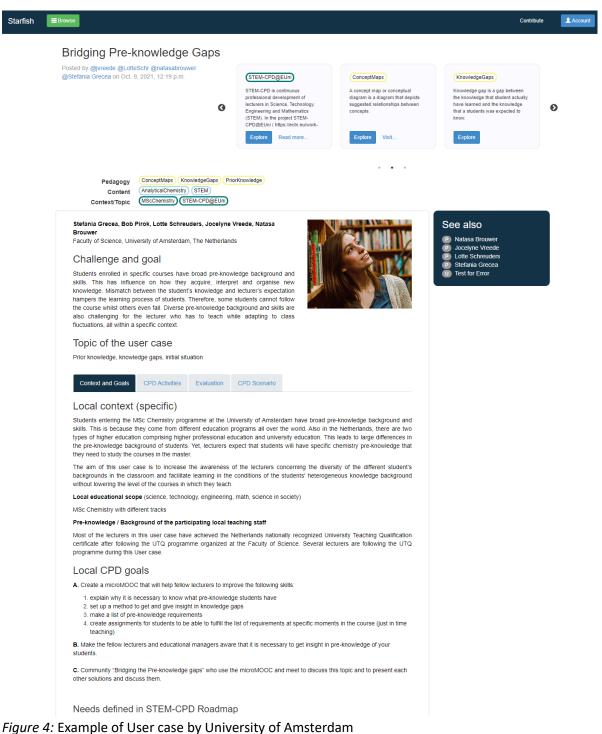


Figure 3: Collections of User cases on Starfish

By clicking the title of the User case, the visitors can read more about the User case. Each User case has a landing page (Figure 4) with the basic information including the title, authors, tags, challenge, a topic of the User case and four tabs: Context and Goals, CPD Activities, Evaluation and CPD scenario. In Context and goals, the specific Local context is described explaining the needs for developing the User case and the Local CPD goals.



https://starfish-education.eu/usercase/1077/

In the next section of this handbook, we include a manual on how to use Starfish to share STEM-CPD User cases and how to collaborate.

# 3.1 Developing User Cases and collaboration on Starfish

Starfish is a knowledge sharing network in higher education and in professional development of higher education teaching staff. Starfish website <u>https://starfish-education.eu/</u> is publicly available to read.

For publishing, Starfish is only available to users with a Starfish account. When logged in, you can contribute new articles and edit the existing contributions where you are an author or co-author.

#### **Register on Starfish**

Register at <u>https://starfish-education.eu/</u>. Read <u>Terms of use</u> before you register (Figure 5). The account needs to be approved by the Starfish admin.

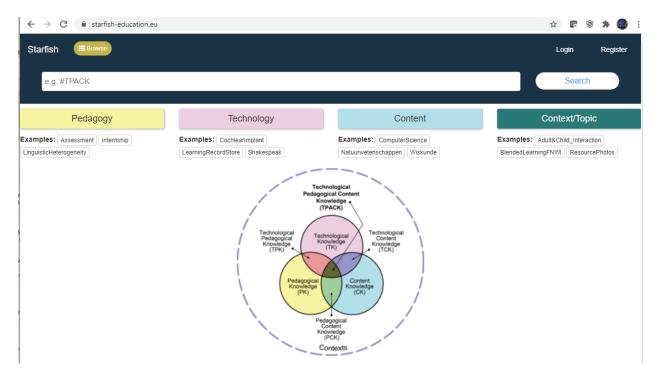


Figure 5: Login and Register button on Starfish

After you login find the **Account** (Figure 6) where you can edit your Contributions, your Profile and your Account settings (i.e. your e-mail and your password) or Logout.



Figure 6: Account

### 3.2 Manual How to Create a new User case

To create and publish a User Case click **Contribute** (Figure 7) and choose User Case.

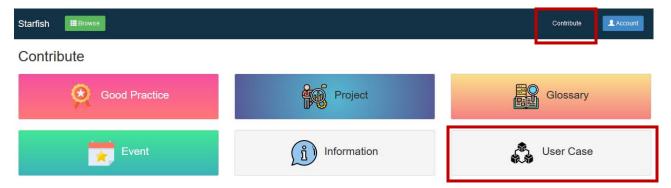


Figure 7: Template to share knowledge and contribute on Starfish

Write your User Case in the given template. This template was developed in the STEM-CPD@EUni project. Structure of the User case template is presented in Appendix 1.

The template has several sections.

• Wallpaper and Title of the User Case

User Case		
Wallpaper Browse No file selected.	Title of the User Case	Draft 🗌

Figure 8: How to add a wallpaper image and User case title.

Each User case has a Wallpaper, an image that symbolizes the subject of the User Case. This image is also a thumbnail image of the User Case in Starfish's search view. The dimensions of the image should be approximately 10x7 cm at 72 dpi. Note that this image and all material on Starfish must be copyright free or in Creative commons. In this section, you will find the Draft checkbox to check it in if you do not wish to publish the User Case immediately.

In the template there are four fields to describe your User Case (Figure 9):

- Challenge and topic
- Context and goals
- CPD activities
- Evaluation

User Case	
	Draft 🗌
Browse No file selected.	
Challenge and topic	
Styles $\cdot$   Format $\cdot$   B $I$ U S $\leftarrow$ $\rightarrow$   $\textcircled{ee}$ $\bigtriangledown$ $\blacksquare$   $\boxdot$ $\oslash$ $\blacksquare$ $\triangleq$   $\underline{A}$ $\cdot$ $\square$ $\cdot$   $\textcircled{ee}$ $\Omega$   $\textcircled{o}$ Source	
Write name of authors in form James Doe, Tony Black	
Faculty, University, Country	
Challenge and goal	
Topic of the user case	
▲	
Context and Goals	
Styles $\cdot$   Format $\cdot$   B $I$ U S $\leftarrow$ $\rightarrow$   $\boxdot$ $\bigtriangledown$ $\bowtie$   $\blacksquare$ $\oslash$ $\blacksquare$ $\blacksquare$   $\blacksquare$ $\bigtriangleup$ $\cdot$ $\square$ $\cdot$   $\bigcirc$ $\Omega$   $\boxdot$ Source	
Local context (specific)	
Local CPD goals	

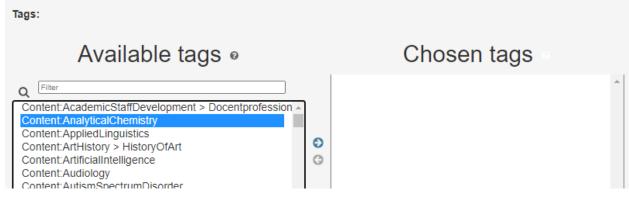
*Figure 9:* Part of the form to upload User cases showing boxes for Challenge and topic and for Context and Goals.

Follow the given subtitles in the template fields to describe your User Case. Note that "Context and goals", "CPD activities", "Evaluation" and "CPD scenario" will appear online each in its own tab.



At the next stage, TPACK tags, links and communities are added in each User Case.

You can add the existing tags by selecting them from the menu. If the tag does not exist yet, send an email to the Starfish admin (<u>natasa.brouwer@uva.nl</u>) to create the new tag or just a synonym if the concept is already tagged in Starfish with a different name.



You can select existing articles on Starfish that you find relevant for your User Case as links. They will appear in your User case in See Also:

Links:	
Available links .	Chosen links
C Filter [Event] Workshop Stemmen tijdens college [Event] Module Supervising Students in Distance Learnir [Event] Workskop Activerend college met inzet van ICT [Event] Themabijeenkomst: Wiskunde als bachelor steur [Event] Procwise - demonstratie [Event] Themabijeenkomst: De Ins, maar vooral ook de ( [Event] Dioitaal toetsen on afstand	000

When selecting Communities in the next step, Select both Public and ECTN:

Communities:	
Available communities •	Chosen communities
Q Filter Public ECTN	

To define the CPD scenario of your User case you must select the CPD questions that fit to your user case. To select right CPD questions, you need to clarify for yourself what is the connection between your challenge and the Roadmap questionnaire statements related to Competences, Lecturer's attitudes and CPD activities, or with other words which of those develop the participants of your user case. The full list of the Roadmap items you can find in Appendix 2. The list also is available on Starfish in the User case template (*Overview of questions and classifications*).

#### Cpd questions:

Overview of questions and classifications

# Available CPD Questions .

Q Filter	
P1-2 define intended learning outcomes in every course	
P1-3 choose an appropriate assessment method for thei	
P1-4 engage students and arouse interest for the discipli	~
P1-5 teach holistically by integrating social and art aspec	Θ
P1-6 cope with heterogeneous pre-knowledge of student	G
P1-7 being able to bring out and correct misconceptions	
P1-8 develop critical thinking by students	
P1-9 give prompt feedback and support students during	
P1-10 support students in socializing (specifically e.g. du	
P1-11 stimulate discussion	
P1-12 design laboratory courses	
P1-13 teach about lab safety using digital tools/platform	
P1-14 teach large groups of students	
P1-15 teach small groups of students (group's dynamics -	

# Chosen CPD Questions

P1-1 frame the course in the context of the study prograr ▲

Finally, you select the time necessary to complete the User case i.e. the User case implementation time, and finally the CPD learning environment(s) used in your User case.

#### Cpd time to finish:



Cpd learning environment:

- 🗌 µMOOCs
- Workplace
- Eace-to-face

Press then Contribute



If you did not check in Draft, you can see the User case online immediately if you click Browse and then User cases:



Note! By using the selected CPD questions, CPD time to finish and CPD learning environment, CPD scenario will be automatically created. At the same time, a larger cluster of teaching competences, CPD attitudes and CPD activities are automatically added to the "*CPD scenario*" section. In addition, CPD questions selected for the User case are now automatically shown in the "*Context and Goals*" section.

# 3.3 Manual How to Collaborate on Starfish

After you've posted your User Case, you can invite one or more colleagues to continue writing it together. Click Invite contributor.

User Case		
Authors		
Owner Your name		Invite contributor
• [Person] you have Invite	d	

You can see the names of your collaborators whom you have already invited. Note that the colleagues whom you invite for collaboration need to be registered on Starfish. You need to know their emails to invite them to collaborate.

Send invitation		×
Enter the person's email below. If the person receive an invitation to contribute.	son exists he/she	e will
	ОК	Cancel

Starfish doesn't send any automatic e-mails. The invitation will appear in Starfish as a pop up and can be seen when you are logged in with your Starfish account. If you wish to collaborate on the User Case you need to Accept the invitation.

Starfish <b>E</b> Browse			Contribute L Accou	unt
H you have been inv • [User Case] Aligning courses	ited to contribute to an item on StarfishI Please consider in learning lines: accept - decline	r contributing by accepting or declining the request	t below.	
e.g. #TPACK		Everything	- Search	
Pedagogy	Technology	Content	Context/Topic	

If you have any questions about Starfish, send an email to natasa.brouwer@uva.nl.

### 3.4 Examples of STEM-CPD User cases and their CPD scenarios

In the next pages of this handbook, we include a couple of examples about the User cases and corresponding scenarios developed. All User cases developed during the project are available at Starfish platform. <a href="https://starfish-education.eu/browse/?community=2&ftype=usercase">https://starfish-education.eu/browse/?community=2&ftype=usercase</a>

#### User case example I

# Pre-assignments to enhance heterogeneous students' learning in laboratory Johanna Kärkkäinen, Katja Lappalainen, Matti Niemelä

Faculty of Technology, University of Oulu, Finland

Pedagogy <u>KnowledgeGaps</u> <u>PriorKnowledge</u> Technology <u>InteractiveVideo</u> <u>OnlineAssessmentToolEducation</u> Content <u>Chemistry</u> <u>GeneralChemistry</u> <u>LaboratoryCourses</u> Context/Topic <u>STEM-CPD@EUni</u>

#### Challenge and goal

Students attending chemistry laboratory courses have different backgrounds. Their major could be mathematics, physics, biochemistry, biology, process engineering as well as chemistry and due to it their knowledge about theory, safety and practical skills may differ a lot. Also, the time that students spend in a laboratory is limited. Therefore, it is important that students are prepared well enough before entering the laboratory. Using digital tools, such as interactive videos and online quizzes, in the pre-assignments may offer a good way to enhance students' learning prior to the laboratory work. E.g., pre-assignment videos about the laboratory techniques offer students a possibility to familiarize themselves with the techniques already before the laboratory session. Quizzes allow students to test their knowledge before starting the laboratory work. These practices will not only help students (from different backgrounds) to learn the subject but also enhance their time management in the laboratory.

#### Topic of the user case

Pre-assignments to enhance heterogeneous student's learning in laboratory and to level out pre-knowledge gaps.

#### **Context and goals**

#### Local context (specific)

Pre-assignment of the laboratory work needs to include theory of the work, chemical safety and calculations. Well-designed pre-assignments also prepare students for the use of new laboratory techniques as well as analytical methods. These practices will not only help students from different backgrounds and with different pre-knowledges to learn the subject but also to make observations, to enhance their time management and safe working in the laboratory along with the reporting and group working skills. For example, interactive videos, online quizzes and written assignments can be utilized in different ways to enhance students' knowledge prior to laboratory work.

#### **Local CPD goals**

Focus on the laboratory teaching to level out the pre-knowledge gaps of heterogeneous students and teaching attitudes related to it.

• Collect examples of current pre-laboratory assignments

- Using our own pre-laboratory assignment examples to motivate fellow lecturers to develop their own teaching practice in a specific field.
  - Use of evidence-based approach to justify our approach
  - o Literature
- Share ideas among the fellow lecturers and improve teaching attitudes

#### Needs defined in STEM-CPD Roadmap

#### **Competences**

6 cope with heterogeneous pre-knowledge of students

9 give prompt feedback and support students during learning

- 13 teach about lab safety using digital tools/platform (where appropriate)
- 24 use blended learning approach

#### <u>Attitudes</u>

3 inspire a positive attitude in their class.

5 be interested in their students' progress.

8 discuss teaching with their colleagues.

#### **Activities**

2 attending presentations about teaching approaches.

11 collaborating with a peer-lecturer on a redesign of a course.

12 getting peer-feedback on your own teaching practice from a colleague.

### **CPD** activities

#### CPD activities at the local university

All CPD activities organized in UOulu are closely related to the local teaching practice and workplace learning.

Stage 1:

- Existing pre-assignment practices are collected
- Local meetings where pre-assignments and good teaching practices are shared.
- Local topics are e.g.
- Lab pre-assignments
- Digital tools for pre-assignments

#### Stage 2:

- Collaborative learning in the group of lab teachers developing pre-assignments for their courses.
- Peer-feedback and support
- Peer-assistance with unfamiliar pre-assignment types (e.g., H5P)

Stage 3:

• Sharing experiences of used pre-assignments in local meetings

#### Teaching and learning materials

- Materials collected, selected, and developed for CPD activities.
- Zoom, Teams, Moodle

#### Sustainable implementation

At the first stage of this user case, collaborative learning and experience sharing among lab teachers developing pre-assignments in their courses will be performed. Pre-assignments will be developed by using a teacher and student-centered approach and online tools. At the next stage, results from the user

case will be utilized in the Chemistry degree program and shared at seminars to other chemistry teachers. Finally, to reach other STEM teachers and managers, results are shared at the faculty and/or university level. This approach will support the integration of the changes in the teaching and learning practice on a larger scale.

#### **Evaluation**

#### **Expected impact of the CPD User Case**

Positive change towards laboratory pre-assignments by encouraging teachers to use various preassignment types, such as interactive videos and online quizzes, in addition to written assignments. Students are better prepared for the laboratory

#### **CPD** scenario

# Constructive alignment, Competence teaching, Engagement and motivation, facilitation discipline specific learning, Blended learning (type P1-1, P1-2a, P1-3b, P1-4b)

This CPD scenario describes a User case in which lecturers develop their competence in sound course design and teaching in higher education and how to engage and motivate students and how to facilitate discipline specific thinking and how to use blended learning and develop attitudes in supporting student development and enabling students' well-being in a learning process and inclusivity and knowledge sharing.

The approximate duration of a User case that follows this scenario is several months.

In this CPD scenario the participants professionalize in a close connection to their own teaching practice (at their workplace) and meet in person on location with the training staff and with other participants

<u>Competences</u> Constructive alignment Competence teaching Engagement and motivation, facilitation discipline specific learning Blended learning <u>Attitudes</u> Pastoral interest Knowledge sharing <u>Activities</u> Imparting information (trainer-centered) Collaboration Mentor-mentee support

## User case example II

# Bridging Pre-knowledge Gaps

Stefania Grecea, Bob Pirok, Lotte Schreuders, Jocelyne Vreede, Natasa Brouwer Faculty of Science, University of Amsterdam, The Netherlands Pedagogy <u>ConceptMaps KnowledgeGaps PriorKnowledge</u> Content <u>AnalyticalChemistry STEM</u> Context/Topic <u>MScChemistry STEM-CPD@EUni</u>

#### Challenge and goal

Students enrolled in specific courses have broad pre-knowledge background and skills. This has influence on how they acquire, interpret and organise new knowledge. Mismatch between the student's knowledge and lecturer's expectation hampers the learning process of students. Therefore, some students cannot follow the course whilst others even fall. Diverse pre-knowledge background and skills are also challenging for the lecturer who has to teach while adapting to class fluctuations, all within a specific context.

#### Topic of the user case

Prior knowledge, knowledge gaps, initial situation

#### **Context and goals**

#### Local context (specific)

Students entering the MSc Chemistry programme at the University of Amsterdam have broad preknowledge background and skills. This is because they come from different education programs all over the world. Also in the Netherlands, there are two types of higher education comprising higher professional education and university education. This leads to large differences in the pre-knowledge background of students. Yet, lecturers expect that students will have specific chemistry pre-knowledge that they need to study the courses in the master.

The aim of this user case is to increase the awareness of the lecturers concerning the diversity of the different student's backgrounds in the classroom and facilitate learning in the conditions of the students' heterogeneous knowledge background without lowering the level of the courses in which they teach.

Local educational scope (science, technology, engineering, math, science in society) MSc Chemistry with different tracks

#### Pre-knowledge / Background of the participating local teaching staff

Most of the lecturers in this user case have achieved the Netherlands nationally recognized University Teaching Qualification certificate after following the UTQ programme organized at the Faculty of Science. Several lecturers are following the UTQ programme during this User case.

#### Local CPD goals

A. Create a microMOOC that will help fellow lecturers to improve the following skills:

- 1. explain why it is necessary to know what pre-knowledge students have
- 2. set up a method to get and give insight in knowledge gaps
- 3. make a list of pre-knowledge requirements

4. create assignments for students to be able to fulfill the list of requirements at specific moments in the course (just in time teaching)

B. Make the fellow lecturers and educational managers aware that it is necessary to get insight in preknowledge of your students.

C. Community "Bridging the Pre-knowledge gaps" who use the microMOOC and meet to discuss this topic and to present each other solutions and discuss them.

#### Needs defined in STEM-CPD Roadmap

#### **Competences**

3 choose an appropriate assessment method for their course
6 cope with heterogeneous pre-knowledge of students
4 engage students and arouse interest for the discipline in the class
27 organize peer-assessment / peer-feedback in their courses
25 use interactive online boards for teaching and learning
<u>Attitudes</u>
3 inspire a positive attitude in their class.
5 be interested in their students' progress.
<u>Activities</u>

2 attending presentations about teaching approaches.

11 collaborating with a peer-lecturer on a redesign of a course.

12 getting peer-feedback on own teaching practice from a colleague.

#### **CPD** activities

#### CPD activities at the local university

Stage 1

The microMOOC development team meets every two weeks. A meeting with the programme directors of the Bachelor and Master programme takes place.

Stage 2

The microMOOC is promoted among the lecturers teaching in BSc & MSc Chemistry programs of the UvA VU joint degree. Several meetings are organized.

Stage 3

The microMOOC is promoted to new members in the teaching staff once a year during a meeting.

#### Teaching and learning materials

microMOOC (link to the MOOC, list of literature, description/ course design): <u>https://micromoocs.eu/moodle/course/view.php?id=5</u> <u>https://ectnmoocs.eu/courses/course-v1:University\_of\_Amsterdam+STEM03+2022\_T1/about</u>

#### Sustainable implementation

At the first stage of this user case, the lecturers who are developing the MOOC will learn collaboratively and prepare learning material / literature to share with fellow lecturers.

One meeting will be organized in collaboration with the programme director where they will promote the MOOC and present their developments.

In the second stage it is expected that several lecturers will join the community "Bridging pre-knowledge gaps". The members of the community will meet several times and the new lecturers will use the microMOOC.

In the third stage once a year there will be a meeting about "Bridging pre-knowledge gaps" to keep paying attention to this issue and each time several new lecturers will join this community.

#### **Evaluation**

#### **Expected impact of the CPD User Case**

Implementation of the method how to get insight and give insight in knowledge gaps to students and how tackle pre-knowledge gaps in the MSc Chemistry programme.

#### Plans for eventual continuation of the CPD within the same topic

Share knowledge and experience with other programms.

#### **CPD** scenario

Constructive alignment, Engagement and motivation, facilitation discipline specific learning, Organize peer-feedback, collaborative learning, Use of digital tools for a pedagogical goal (type P1-1, P1-3b, P1-3d, P1-4a)

This CPD scenario describes a User case in which lecturers develop their competence in sound course design and how to engage and motivate students and how to facilitate discipline specific thinking and organizing peer-feedback and collaborative learning and how to use specific digital tools in teaching for a pedagogical goal and develop attitudes in supporting student development and enabling students' wellbeing in a learning process and inclusivity.

The approximate duration of a User case that follows this scenario is several weeks.

In this CPD scenario the participants are using a very short open online course, a micro mooc ( $\mu$ mooc) and professionalize in a close connection to their own teaching practice (at their workplace) and meet in person on location with the training staff and with other participants.

Competences Constructive alignment Engagement and motivation, facilitation discipline specific learning Organize peer-feedback, collaborative learning Use of digital tools for a pedagogical goal <u>Attitudes</u> Pastoral interest <u>Activities</u> Imparting information (trainer-centered) Collaboration Mentor-mentee support

### 3.5 Peer-evaluation of the User cases

The goal of peer evaluation is to help author(s) of the User cases to identify areas of improvement and get an understanding of whether they are meeting the objectives of the work. In this project, the evaluation form was developed for the peer-review of User cases. This evaluation form is used at the STEM-CPD. The peer-evaluation is developed and validated in the first two STEM-CPD Summer Schools. The structure and questions of the peer-evaluation form is presented in Appendix 3.

# 4. Guidelines for Sustainable development of STEM-CPD User Cases

Based on the results of the Roadmap survey conducted as part of the STEM-CPD@EUni project (Brouwer et al., 2022), priority lists of teaching competences, teaching attitudes, and CPD activities have been created. These lists reflect the importance that most lecturers and educational managers place on developing and applying these aspects to ensure the quality of STEM higher education. It is crucial for the User case to align with the local educational context and address local needs. However, the Roadmap survey indicates that there are minimal differences between institutions in terms of the priority which competences to develop. Therefore, it is recommended to consider the priority lists when designing User cases and refer to the Roadmap for inspiration. In the following three subchapters, you will find the most relevant teaching and learning competences, teaching attitudes, and CPD activities identified by lecturers and education managers in 2021. Please note that these preferences may change over time! Nevertheless, you are encouraged to examine the existing User cases and CPD scenarios to determine their suitability for your specific institution and draw inspiration from them when developing your own User case.

### 4.1 Teaching competences

The five most relevant teaching and learning competences according to lecturers and education are presented in Table 1.

Lecturers			Educ. Ma	nagers			
Gen.lmp.	St Dev.	D(G-P)*	Gen.lmp.	St Dev.	D(G-P)*	q. No	Statement
4.71	0.63	0.24	4.65	0.74	0.54	8	develop critical thinking by students
4.60	0.70	0.19	4.53	0.79	0.36	4	engage students and arouse interest for the discipline in the class
4.48	0.73	0.14	4.48	0.86	0.46	9	give prompt feedback and support students during learning
4.42	0.72	0.13	4.52	0.78	0.39	1	frame the course in the context of the study programme

Table 1. Priority list of teaching and learning competences based on the survey data Part 1<sup>a</sup> (Brouwer et al. 2022)

<sup>a)</sup> The list of teaching and learning competences Part 1 used in the survey can be found in Appendix 2. \*G-P is the difference between general importance and personal or teaching staff use.

It can be observed that both groups, the lecturers and educational managers, agree that developing critical thinking and engaging students to arouse interest in the discipline are the two most relevant

competences. However, the order of the next three most relevant competences varies between the two groups. The whole priority list can be found in the Roadmap publication (Brouwer et al. 2022, <u>Download</u>).

Based on the Roadmap survey, the teaching and learning competences were grouped into pedagogical scales (Brouwer et al., 2022), and their relevance for the lecturers and educational managers was determined. The most significant pedagogical scale identified was P1-1 Constructive alignment. On Starfish, you can find all User cases that were created to support the development of one or more competences within specific pedagogical scales and associated CPD scenarios (Table 2).

Pedagogical scale	Numbers of the competences in the Roadmap list Part 1 (see Appendix 2)	CPD User Cases (link Starfish)	CPD Scenarios (link Starfish)
P1-1 Constructive alignment	1, 2, 3, 6	link	link
<i>P1-2 Pedagogy - Interactive teaching</i> P1-2a Competence Teaching P1-2b Competence Design interactive teaching	9, 10, 14, 15 16, 19	<u>link</u> link	<u>link</u> link
P1-3 Pedagogy, Learning facilitation P1-3a Problem Solving (design/teaching) P1-3b Engagement and motivation, facilitation discipline specific learning P1-3c Deep learning P1-3d Organize peer-feedback, collaborative learning	18, 21, 22, 23 4, 12, 13 5, 7, 8, 11 27, 28	<u>link</u> <u>link</u> <u>link</u> <u>link</u>	<u>link</u> <u>link</u> <u>link</u> <u>link</u>
P1-4 Technology in facilitative teaching: P1-4a Use of digital tools for a pedagogical goal P1-4b Blended learning	17, 25, 26, 29, 30 20, 24	<u>link</u> link	<u>link</u> link

Table 2. List of pedagogical scales based on the survey data Part 1 and the links to corresponding CPD User Cases and CPD Scenarios on Starfish

In the Roadmap (Brouwer et al., 2022, <u>Download</u>) you can find the complete priority list of the pedagogical scales that was defined based on the data obtained in the Roadmap survey.

# 4.2 Teaching Attitudes

E

The four most relevant teaching and learning competences according to lecturers and education are presented in Table 3.

Table 3. Priority list of teaching and learning attitudes based on the survey data Part 2<sup>a)</sup>.(Brouwer et al. 2022)

Lecturers			Educ. managers					
Gen.Imp.	St Dev.	D(G-P) <sup>*</sup>	Gen.lmp.	St Dev.	D(G-P) <sup>*</sup>	q. No	Statement	
4.58	0.71	0.16	4.44	0.87	0.31	3	inspire a positive attitude in their class.	
4.53	0.75	0.17	4.41	0.91	0.35	1	be reflective teachers and reflect about their courses / lectures.	
4.45	0.85	0.15	4.54	0.91	0.28	6	use students evaluations and the feedback of students to improve courses.	
4.43	0.80	0.15	4.39	0.88	0.43	5	be interested in their students' progress.	

<sup>a)</sup>The list of teaching and learning competences Part 2 can be found in Appendix 2.

\*G-P is the difference between general importance and personal or teaching staff use.

In Table 3 it can be seen that the priority list of four most important teaching and learning attitudes is for the lecturers and the educational managers not the same.

Based on the Roadmap survey (Brouwer et al., 2022), teaching attitudes were classified into pedagogical scales, and the survey determined the relevance of these scales for lecturers and educational managers. The most significant pedagogical scale in the domain of teaching attitudes, as identified by lecturers and educational managers, was P2-2 Pastoral interest, followed by P2-4 Evidence-based approach. On Starfish, you can find all User cases that support the development of one or more teaching attitudes within specific pedagogical scales and associated CPD scenarios (Table 4). The whole priority lists can be found in the Roadmap publication (Brouwer et al. 2022, <u>Download</u>).

Table 4. List of pedagogical scales based on the survey data Part 2 and the links to corresponding CPD User Cases and CPD Scenarios on Starfish

Pedagogical scale	Numbers of the competences in the Roadmap list Part 2 (see Appendix 2)	CPD User Cases (link Starfish)	CPD Scenarios (link Starfish)
P2-1 Motivation and self-regulation for CPD	2, 14, 15, 16	link	link
P2-2 Pastoral interest	3, 4, 5	link	link
P2-3 Reflection	1, 10, 11	<u>link</u>	link
P2-4 Evidence informed approach	6, 7, 13	link	link
P2-5 Knowledge sharing	8, 9, 12, 17	<u>link</u>	link

# 4.3 CPD activities

The four most effective CPD activities, based on the list of 19 CPD activities collected in the Roadmap (Brouwer et al., 2022), as indicated by lecturers and education managers, are presented in Table 5.

Table 5. Priority list of CPD activities based on the survey data Part 3<sup>a)</sup>.

(Brouwer et al. 2022)

Lecturers			Educ. Managers				
Gen.Imp.	St Dev.	D(G-P) <sup>*</sup>	Gen.Imp.	St Dev.	D(G-P) <sup>*</sup>	q. No	Statement
3.80	1.04	0.72	3.93	1.21	0.84	17	giving mentoring to a junior lecturer.
3.74	1.04	0.82	3.76	1.14	1.07	12	getting peer-feedback on own teaching practice from a colleague.
3.71	1.10	0.85	3.80	1.18	0.96		getting mentoring from an experienced colleague.
3.67	1.04	0.79	3.78	0.99			attending presentations about teaching approaches.

<sup>a)</sup> The list of teaching and learning competences Part 3 can be found in Appendix 2.

\*G-P is the difference between general importance and personal or teaching staff use.

In Table 5, it can be observed that the priority list of the four most important CPD competences is very similar for both lecturers and educational managers, although not identical.

Based on the Roadmap survey (Brouwer et al., 2022), the CPD activities were grouped into pedagogical scales, and their relevance for lecturers and educational managers was determined. The most significant pedagogical scale in the domain of CPD activities, as identified by lecturers and educational managers, was P3-4 "Peer-Mentor - Mentee approach," followed by P3-3 "Collaboration." On Starfish, you can find all User cases that utilize one or more CPD activities within specific pedagogical scales (Table 6), along with the associated CPD scenarios. The whole priority lists can be found in the Roadmap publication (Brouwer et al. 2022, <u>Download</u>).

Pedagogical scale	Numbers of the competences in the Roadmap list Part 1 (see Appendix 2)	CPD User Cases (link Starfish)	CPD Scenarios (link Starfish)
P3-1 Imparting information	1, 2, 3	link	link
P3-2 Learning facilitation	4, 5, 7, 8, 9, 10	<u>link</u>	link
P3-4 Peer-Mentor – mentee support	12, 15, 17	link	link
P3-5 Personal / individual Expert support	14, 16	<u>link</u>	link
P3-6 Knowledge sharing	6, 18, 19	<u>link</u>	link

Table 6. List of pedagogical scales based on the survey data Part 3<sup>a)</sup> and the links to corresponding CPD User Cases and CPD Scenarios on Starfish

<sup>a)</sup> The list of teaching and learning competences Part 3 can be found in Appendix 2.

The CPD Ambassadors can consider the list of the CPD activities collected in the Roadmap and get inspired to try out different activities and report about their experience when sharing the CPD User cases.

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# Appendix

Appendix 1

# User case template

User case is a series of CPD activities that focus on the solving of specific teaching and learning problems and aim to improve the quality of a course, a programme or a specific situation in the education in the local teaching practice. On Starfish template landing page for the collection includes following information:

<u>Challenge and topic</u> Title of the User Case Author(s) and affiliation (Faculty, University, Country) Challenge and goals Topic of the user case

In addition to landing page, Starfish template contain following four sub sections/tabs:

#### Context and Goals Local context (specific)

Local CPD goals

- Local educational scope (science, technology, engineering, math, other)
- Pre-knowledge / Background of the participating local teaching staff
- List of local CPD goals

Needs defined in STEM-CPD Roadmap

### CPD Activities

- CPD activities at the local university
- Teaching and learning materials
  - Interactive teaching and learning materials for lecturers for self-supportive learning (a microMOOC) and different other collaborative activities.
- Sustainable implementation

### **Evaluation**

- Expected impact of the CPD User Case
- Plans for eventual continuation of the CPD within the same topic

### CPD Scenario

- Competences, attitudes, and activities
- Learning environments used
- Implementation time for the User Case

#### Time to complete User Case

#### Learning environment User case

List of statements about teaching competences in the survey Part 1
--

No	Statement about the teaching competence / being able to:
1	frame the course in the context of the study programme
2	define intended learning outcomes in every course they teach
3	choose an appropriate assessment method for their course
4	engage students and arouse interest for the discipline in the class
5	teach holistically by integrating social and art aspects teaching complex chemical concepts
6	cope with heterogeneous pre-knowledge of students
7	being able to bring out and correct misconceptions
8	develop critical thinking by students
9	give prompt feedback and support students during learning
10	support students in socializing (specifically e.g. during a pandemic)
11	stimulate discussion
12	design laboratory courses
13	teach about lab safety using digital tools/platform (where appropriate)
14	teach large groups of students
15	teach small groups of students (group's dynamics)
16	design interactive lectures
17	design online exams
18	design problem solving sessions
19	design active learning classes / sessions using digital technology
20	use digital tools in lab courses
21	use design thinking methods
22	use research based teaching methods
23	use project based teaching methods
24	use blended learning approach
25	use interactive online boards for teaching and learning
26	use voting in lectures to activate thinking and understanding of (e.g. chemistry) concepts
27	organize peer-assessment / peer-feedback in their courses
28	organize (online) collaborative learning
29	use advanced tools, based on AI, in supporting students in their learning process
30	make/produce short MOOCs

#### Pedagogical scales (clusters) of competences

P1-1 Constructive alignment (q. 1, 2, 3, 6)

P1-2 Pedagogy, Interactive teaching

P1-2a Competence teaching (q. 9, 10, 14, 15)

P1-2b Competence design interactive teaching (q. 16, 19)

P1-3 Pedagogy, Learning facilitation

P1-3a Problem solving (design and teaching) (q. 18, 21, 22, 23)

P1-3b Engagement and motivation, facilitation discipline specific learning (q. 4, 12, 13)

P1-3c Deep learning (q. 5, 7, 8, 11)

P1-3d Organize peer-feedback, collaborative learning (q. 27, 28)

P1-4 Technology in facilitative teaching:

P1-4a Use of digital tools for a pedagogical goal (q. 17, 25, 26, 29, 30) P1-4b Blended learning (q. 20, 24)

The statements in Part 1, 2, and 3 are defined in the STEM-CPD@EUni project Roadmap, <a href="https://ectn.eu/work-groups/stem-cpd/">https://ectn.eu/work-groups/stem-cpd/</a>

#### List of statements about the lecturer's attitudes

No	Teaching attitude
1	be reflective teachers and reflect about their courses / lectures.
2	have high expectations for the students and themselves.
3	inspire a positive attitude in their class.
4	make students feel special, included, safe and secure.
5	be interested in their students' progress.
6	use students evaluations and the feedback of students to improve courses.
7	read literature about teaching and learning in higher education.
8	discuss teaching with their colleagues.
9	observe (some) lectures / teaching sessions of colleagues and give feedback.
10	record (some) own lectures / teaching sessions on the video to reflect on.
11	organize / attend meetings of their own teaching team to discuss / reflect on the
	teaching methods and on the effect of those on student's learning.
12	share experience and knowledge gained through continuous professional
	development (CPD) with lecturers from other institutions.
13	analyse the effect of teaching and introduce changes in an evidence based way.
14	set their own goals for professional development.
15	attend training for lecturers at the university.
16	apply for specific professional development programmes to obtain certificate(s) in teaching. (If
	this doesn't exist in your country, please indicate in General importance what is your personal
	opinion about it and choose in Personal practice not applicable)
17	participate in conferences about teaching in higher education.

#### Pedagogical scales (clusters) of attitudes

- P2-1 Motivation and self-regulation for CPD (q. 2, 14, 15, 16)
- P2-2 Pastoral interest (q. 3, 4, 5)
- P2-3 Reflection (q. 1, 10, 11)
- P2-4 Evidence informed approach (q. 6, 7, 13)
- P2-5 Knowledge sharing (q. 8, 9, 12, 17)

The statements in Part 2, are defined in the STEM-CPD@EUni project Roadmap, <u>https://ectn.eu/work-groups/stem-cpd/</u>

#### Pedagogical scales (clusters) of CPD Activities

1	reading books / journal articles on teaching and learning in HE.
2	attending presentations about teaching approaches.
3	attending webinars about teaching and learning.
4	attending hands-on workshops on specific continuous professional development
	(CPD) topics.
5	following online courses / MOOC about teaching and learning.
6	attending conferences on teaching and learning in HE.
7	attending a summer school on teaching and learning.
8	attending a professional development programme to get a teaching certificate in higher
	education (if it doesn't exist in your country, please indicate in General importance what is your
	personal opinion about it and choose in Personal practice not applicable).
9	attending workshops that are organized specifically for STEM lecturers.
10	attending workshops that are organized generally for lecturers from different disciplines.
11	collaborating with a peer-lecturer on a redesign of a course.
12	getting peer-feedback on own teaching practice from a colleague.
13	collaborating on a teaching innovation project.
14	getting personal coaching / support by a pedagogical expert.
15	getting mentoring from an experienced colleague.
16	getting just-in-time support on a specific teaching and learning issue.
17	giving mentoring to a junior lecturer.
18	giving workshops to other lecturers.
19	participating in a teaching and learning network or a special interest group on teaching and
	learning in HE.

The statements in Part 3 are defined in the STEM-CPD@EUni project Roadmap, <u>https://ectn.eu/work-groups/stem-cpd/</u>

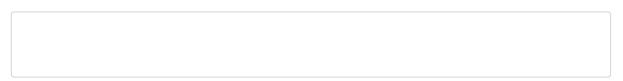
- P3-1 Imparting information (trainer-centered) (q. 1, 2, 3)
- P3-2 Learning facilitation (person-centered) (q. 4, 5, 7, 8, 9, 10)
- P3-3 Collaboration (q. 11, 13)
- P3-4 Mentor-mentee support (q. 12, 15, 17)
- P3-5 (Personal/individual) expert support (q. 14, 16)
- P3-6 Knowledge sharing (q. 6, 18, 19)

# User Case peer-evaluation form

- 1. Title of the User Case reviewed \*
- 2. Name of the evaluator \*
- 3. Introduction and challenge \*

	Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
Main challenge/pro blem is well described.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Connection of challenge to Roadmap questionnaire is clear.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

4. Please give detailed remarks and comments about the introduction and challenge description.



# 5. Local context, goals and expected impact \*

	Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
Challenge is connected to the local context.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Background of the participating local teaching staff is well described.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Local CPD goals are realistic.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Expected impact of the CPD user case is realistic.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

6. Please give detailed remarks and comments about the context, goals and expected impact.

# 7. CPD Activities, materials and implementation \*

	Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
Planned CPD activities are in alignment with the local culture and implemented in collaboration with their fellow lecturers.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
CPD activities planned take place in a blended learning environment.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Planned CPD activities are closely related to teaching practice/work space learning.	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

8. Please give detailed remarks and comments about the CPD activities and implementation.

9. What where the strength(s) of this User Case? \*

10. Name 1-3 specific recommendations for improving this User Case? \*



11. This user case and STEM-CPD activities described could be used/applied for CPD in my home university.

